Sue's Writings

Keep!

470-84 Constructive Criticism to Chrysler Corporation
To: Chrysler Motors

Gentlemen —

I do not believe that a car still in "form like the one you sent me" gives me the opportunity to tell you what I think you may want to know — or should know.

I drove a 1985 2-Door Reliant for 3 years. I liked it — except for the fact that the seatbelt was injuring my left shoulder. Now I'm 5-feet tall and had to reach way back — after 2 years I could not tolerate it anymore — so I took it back for a 4-Door Reliant. I bought it in 1988.

Basically — this is a good car. I like the way it runs and easy to
handle on the road.

1. My first disappointment was the absence of the sound signal—when lights are off. I see people running all the time. We all would be dead if that was the case in 1985 and gone 1950. Why? This is stupid!

2. The turn signals are covered by the steering wheel most of the time—so that on one rarely hears it (add street noise). This is often dangerous. For obvious reasons.
3. The mileage numbers are impossible to read most of the time — (I have been driving for 40 years or more) and the problem is not my eyesight.

4. The manually applied brake — used to hold the car in place — yours does not. They can drive with brakes on and not notice it again. The "Brake" light is not always visible but even if it was the car should not drive as easily with brakes on.

5. The handle that increases or decreases the heat — brake off 3 times — though Chrysler was "nice" about fixing it.
6. There is a cracking noise - and has been from day 1 - when the air conditioner or heater is on.

I had it fired 3 times - it crackled again. - the first and the last time they replaced a part.

7. I have heard other owners mention also - that the gas tank does not seem to hold what it should - or the meter does not work right. - When it shows an orange - I never got more than 3 1-8 gallons into the tank.

Thank you for this opportunity. Most of my comments relate to safety - my main concern.

Sincerely,

[Signature]

4-10-39
Sue constructive criticisms of the design of her 1988 Reliant